

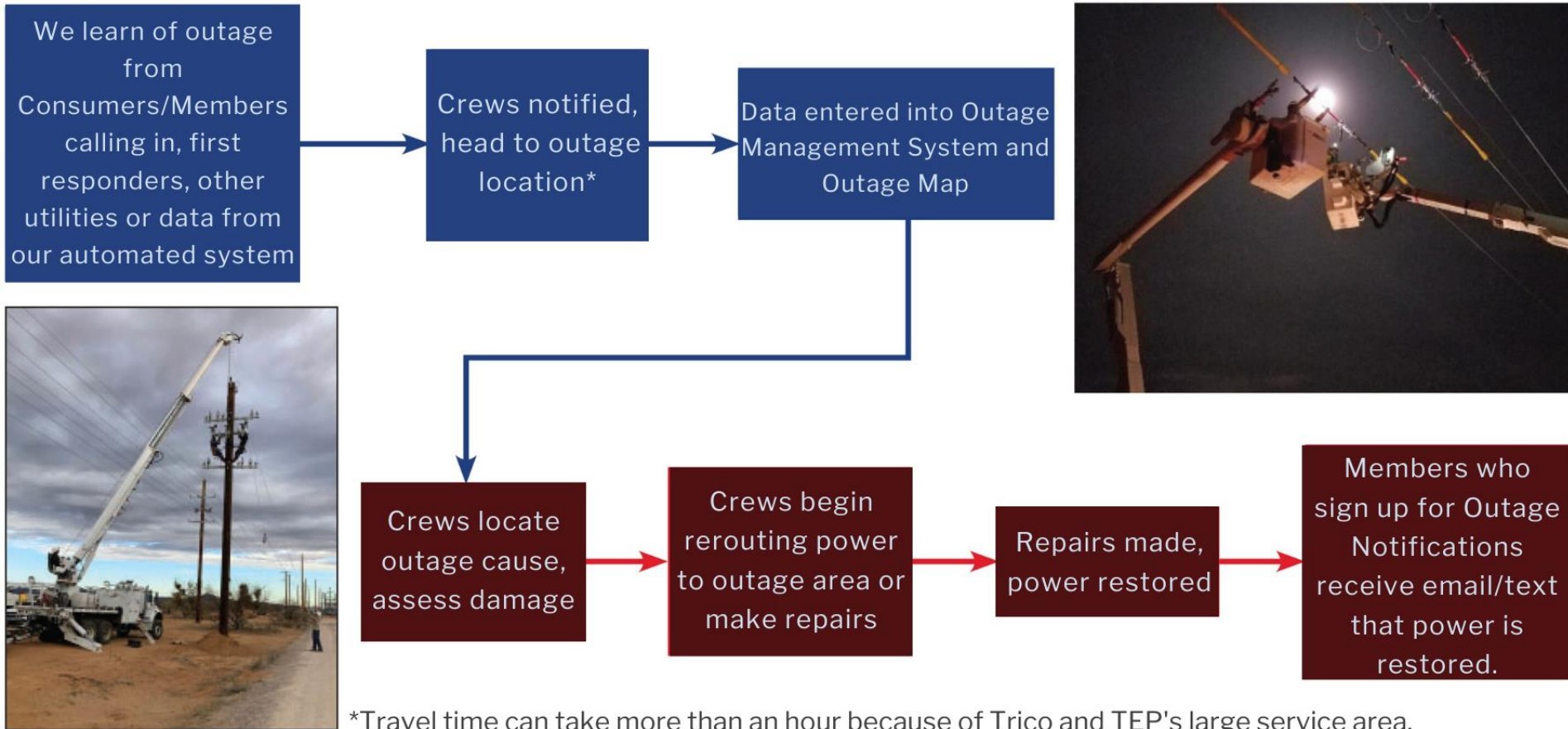
Monsoon and Electrical Safety



TRICO
AN ENERGY COOPERATIVE

POWERED WITH PURPOSE

Power Outages



*Travel time can take more than an hour because of Trico and TEP's large service area.

Monsoon season is here!

Sign up for Trico's Outage Notifications through our SmartHub app or on our website at www.trico.coop/outages.

You can report an outage from SmartHub or by texting "OUT" to 855-937-1858.



Outages

TEP is committed to providing you safe and reliable electric service. We're ready to respond to power outages around the clock.

Report an outage

If your power is out, report the outage using our [free mobile app](#) or log in to [My Account](#). You also can call [520-623-7711](tel:520-623-7711). Using our automated system, we can call to let you know when your service has been restored.



Safety tips during a power outage

✓ Avoid downed power lines

Some power lines may be hidden by floodwaters

✓ Use flashlights, not candles

Candles can lead to fires

✓ Turn off electric appliances

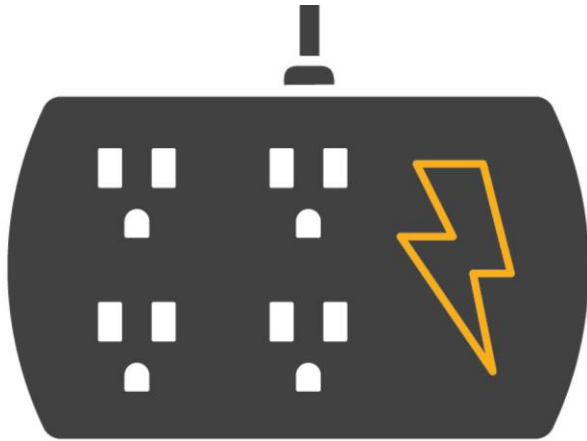
This helps to avoid a power surge when electricity is restored

✓ Keep generator in a safe place

Place any generators at least 30 feet away from your home

✓ Avoid opening refrigerator if possible

This will help to prevent food from spoiling



SURGE PROTECTION

Keep your electronic equipment safe.

A power surge is typically caused by lightning, changes in electrical loads, faulty wiring or damaged power lines.

Install power strips with surge protection to protect sensitive equipment.

- Easy to use (just plug them in)
- Protect electronics plugged into the device
- Must be replaced over time or after a major surge event



REMEMBER:

Not all power strips offer surge protection.
Carefully read the packaging labels when purchasing.





SEVERE WEATHER SAFETY TIP

If you see a downed power line, stay back. Always assume the line is energized, even if it's on the ground.





